

### **GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANG LADESH**

**USER MANUAL** 

**FOR** 

"Certificate of Proficiency (CoP)"

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### **COP Certificate Issue (Main Course)**

To get the COP certificate from Department of Shipping a seafarer must register him/herself in the DOS ERP Portal and apply or COP. After registration Seafarer must update his profile by updating his valid profile picture and signature before apply for COP.

To apply for a COP, a seafarer must follow the steps outlined below –

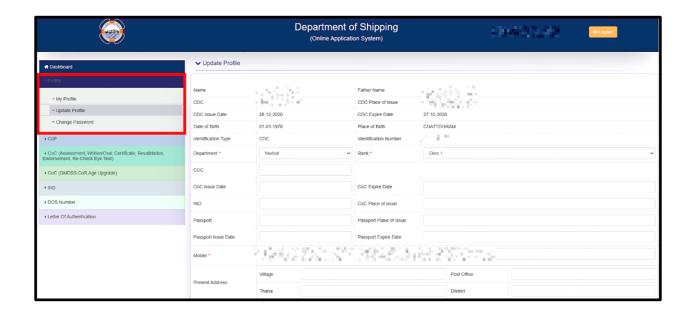
1) Visit <a href="https://doserp.dos.gov.bd/frontend/web/index.php">https://doserp.dos.gov.bd/frontend/web/index.php</a> and input your CDC or NCS ID, Password and Verification Code to login into your profile.



2) Navigate to "My Profile" you will see your details there.

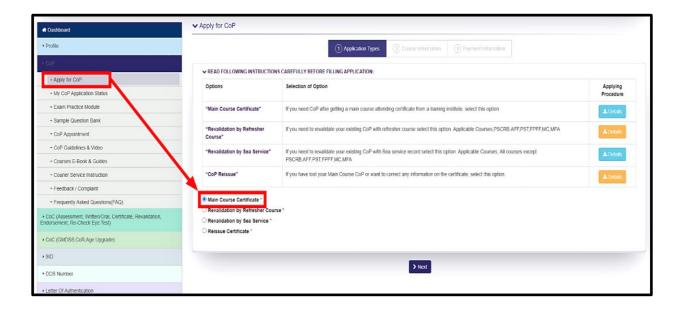


3) You have to update your profile with your picture (300\*300px) and signature (300\*80px). Also, you have to update your Department, Rank & Other information.



- 4) By selecting "COP" menu you will find different submenu. Click on "Apply for COP" and select application type "Main Course Certificate"
  - a) Main Course Certificate -

By selecting this application type, a seafarer can apply for a COP after completing a new course at the academy.



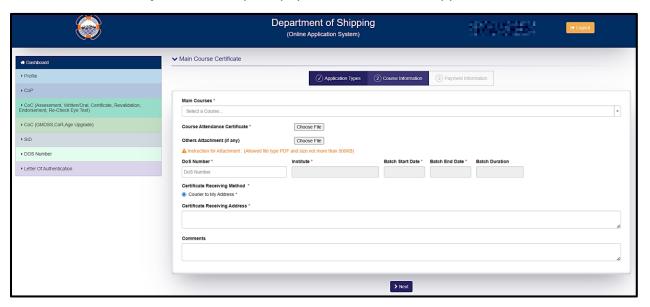
5) **Select Course** → Choose the main course from the dropdown.

**Upload Documents**  $\rightarrow$  Mandatory course attendance certificate (PDF  $\leq$  500 KB), optional other attachments.

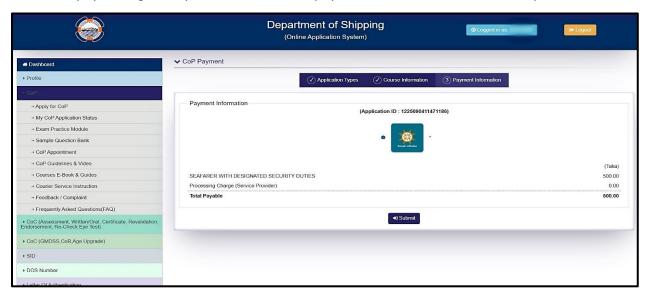
Enter DoS Number → When the applicant enters their DOS number (from the course attendance certificate), the system will automatically fetch and display the Institute name, batch start date, batch end date, and course duration.

Add Comments (optional).

**Proceed to Payment**  $\rightarrow$  Complete payment to finalize the application.



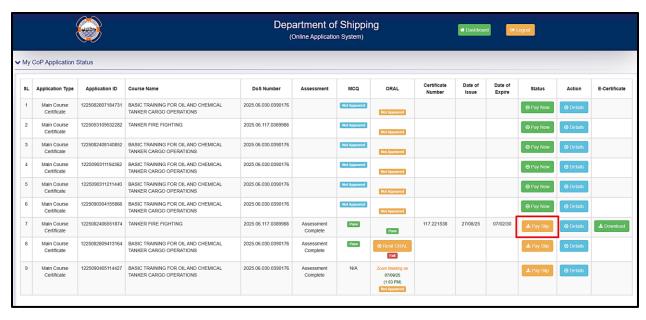
6) After filling up the required information and pressing on next a seafarer will be forwarded to payment gateway where he/she can pay for the assessment with multiple PG.







7) After the payment is completed, the applicant's profile will display the course and payment-related information, and a payment slip will be generated.

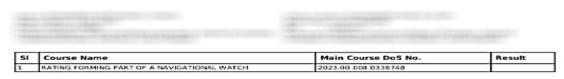




### DoS Copy

#### Application for Certificate of Proficiency (Main Course Certificate) Application ID : 1223120706562728 Bangladeshi CDC/ID for Others : T/33437

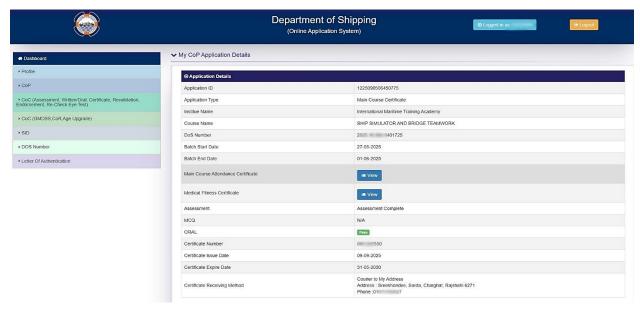




07-12-2023 Application Date	Candidate Signature	Examiner Signature
	(Bank Use Only)	
Application ID: 12231	20706562728	
Application Fee for 1 Certificate	500.00	
Processing Charge (Service Provider)	3.50	
Total Payable:	503.50	

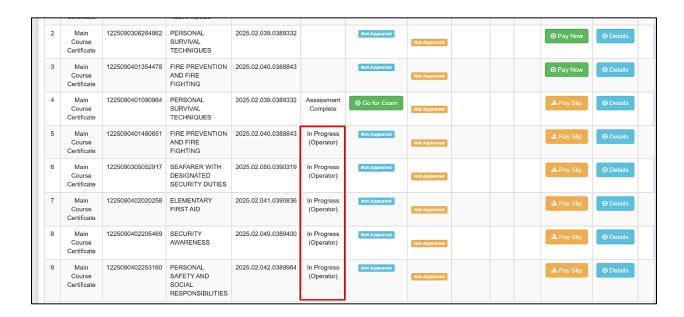
Please submit DoS, Bank & Candidate copies to Bank during payment and get these copies signed and sealed by Bank. Then appear for examination. After examination submit the DoS copy to Counter.

8) From the application list, users shall be able to view the details of a selected application by clicking the *Details* button

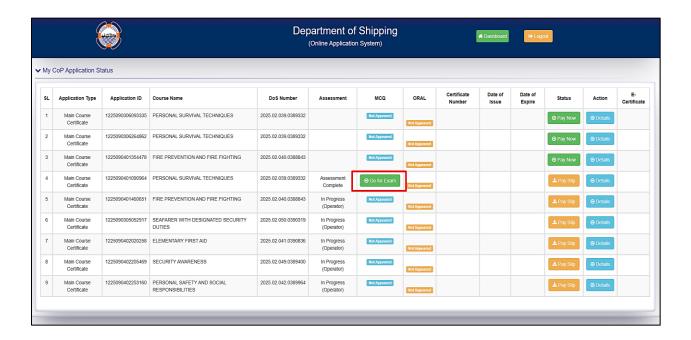


9) Again, when the payment is completed, the COP application will be stored in the applicant's profile, and the assessment processing of the certificate will begin.

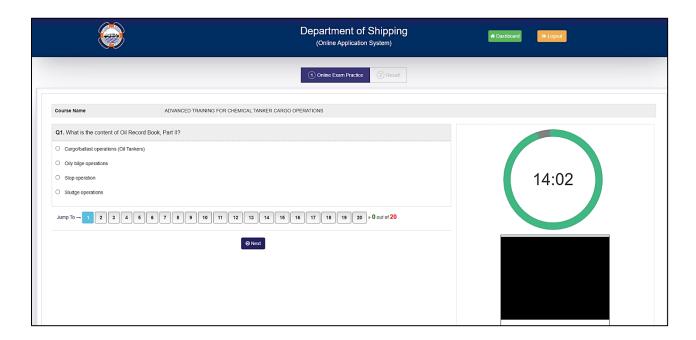
The assessment step will first be marked as *In Progress by Operator* and then proceed to *In Progress by Assessor*.



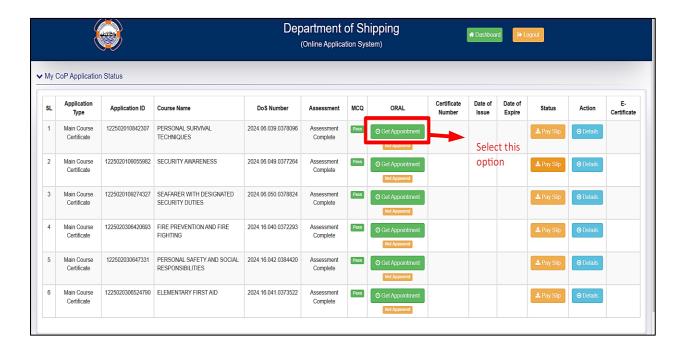
10) Once the assessment is completed, a *Go for Exam* button will appear in the MCQ column. By clicking this button and completing OTP verification, the applicant will be able to take the COP MCQ exam.



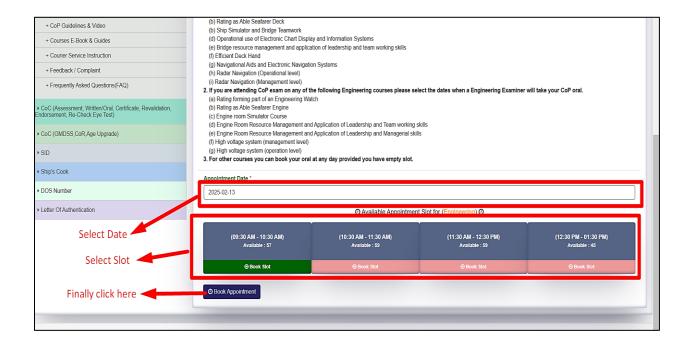
11) During the MCQ exam, the applicant must keep the camera turned on at all times and complete the exam within the specified time limit. The candidate must also ensure an uninterrupted internet connection during the exam.



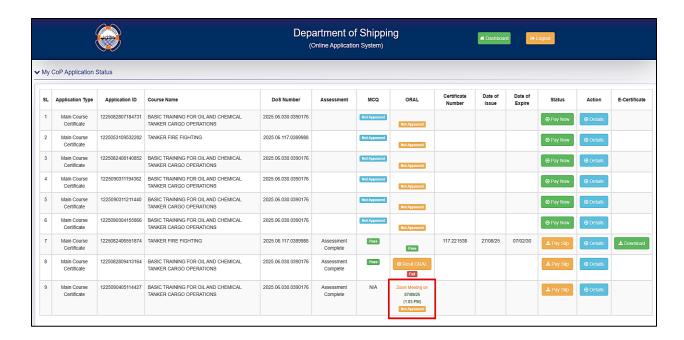
12) Once the MCQ exam is completed, the next column in the COP application list for Oral will display a *Get Appointment* button.



13) When the applicant clicks the *Get Appointment* button, they will be redirected to a page containing appointment details and instructions. On this page, the applicant can select an appointment date and view the available time slots.



14) After selecting the date and slot, the Oral date and time will be displayed in the COP application list.



15) A Zoom meeting link will be available for the selected date and slot, and the certificate will be generated within 72 hours after the completion of the Oral exam.



SI No.: 0240950

#### গণপ্রজাতন্ত্রী বাংলাদেশ সরকার Government of the People's Republic of Bangladesh

Department of Shipping www.dos.gov.bd

বাংলাদেশ মার্চেন্ট শিপিং অধ্যাদেশ ১৯৮৩ এর আওতায় প্রণীত বাংলাদেশ নৌ-বাণিজ্যিক অফিসার ও নাবিক প্রশিক্ষণ, সনদায়ন, নিয়োগ, কর্মঘন্টা এবং ওয়াচকিপিং বিধিমালা ২০১১ এবং এস টি সি ডব্লিউ ১৯৭৮ কনভেনশন (সংশোধিত) এর বিধান মোতাবেক জারীকৃত সনদ

This Certificate was issued under the provisions of Bangladesh Merchant Marine Officers & Rating Training, Certification,
Recruitment, Work Hour, and Watchkeeping Rule 2011 under the Bangladesh Merchant Shipping Ordinance 1983 and the STCW
Convention 1978 as Amended

(সার্টিফিকেট নং ও জারির তারিখ) 147.220774 (Cert. No. & Date of issue) 10-08-2025

#### প্রফেসিয়েন্সি সনদ CERTIFICATE OF PROFICIENCY

গণপ্রজাতন্ত্রী বাংলাদেশ সরকার এই মর্মে প্রত্যয়ন করিতেছে যে, The Government of the People's Republic of Bangladesh certifies that,

Date of Birth: 24 April 2003

Passport:

Course Duration : 19-07-2025 To 21-07-2025

DoS Number : 2025.16.147.0407587

Institute/Academy : International Maritime Training Academy

Has been found duly qualified and satisfied the condition in accordance with the provisions of Regulation V/3, Paragraph 4 of the above Convention, IMO Model Course 7.13 in BASIC TRAINING FOR SHIPS SUBJECT TO THE IGF CODE Course and MSC.1/Circ.1621 (Interim guidelines for the Safety of the Ships using Methyl/Ethyl Alcohol as fuel) until 20-07-2030

উপরোক্ত কনতেনশনের বিধি V/3 , অনুচ্ছেদ 4 এর বিধান এবং আইএমও মডেল কোর্স 7.13 এবং MSC.1/Circ.1621 (Interim guidelines for the Safety of the Ships using Methyl/Ethyl Alcohol as fuel) বেসিক ট্রেনিং ফর শিপস সাবজেক্ট টু দি আইজিএফ কোড এ ২০-০৭-২০৩০ পর্যন্ত যোগ্য

Revalidation Upto: N/A

Limitations: None

সনদ জারির স্থান: নৌপরিবহন অধিদপ্তর, ঢাকা, বাংলাদেশ

Certificate issued at : Department of Shipping, Dhaka, Bangladesh

1

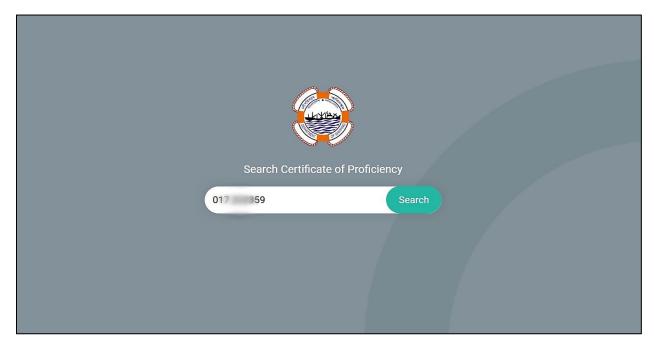
Chief Examiner Engineer: Md. Manjurul Kabir

To verify this certificate please scan the QR code or contact the Director General, Department of Shipping. F-12/C-1, Agargaon Sher-e-Bangla Nagar, Dhaka-1207, Bangladesh. Tel: +8802223374360, Email: info@dos.gov.bd, verification@dos.gov.bd www.verification.dos.gov.bd/search/web/cop.html



Application ID: 122507290636331, Prepared by: Rupa Das (This is a computer generated document, No signature is required)

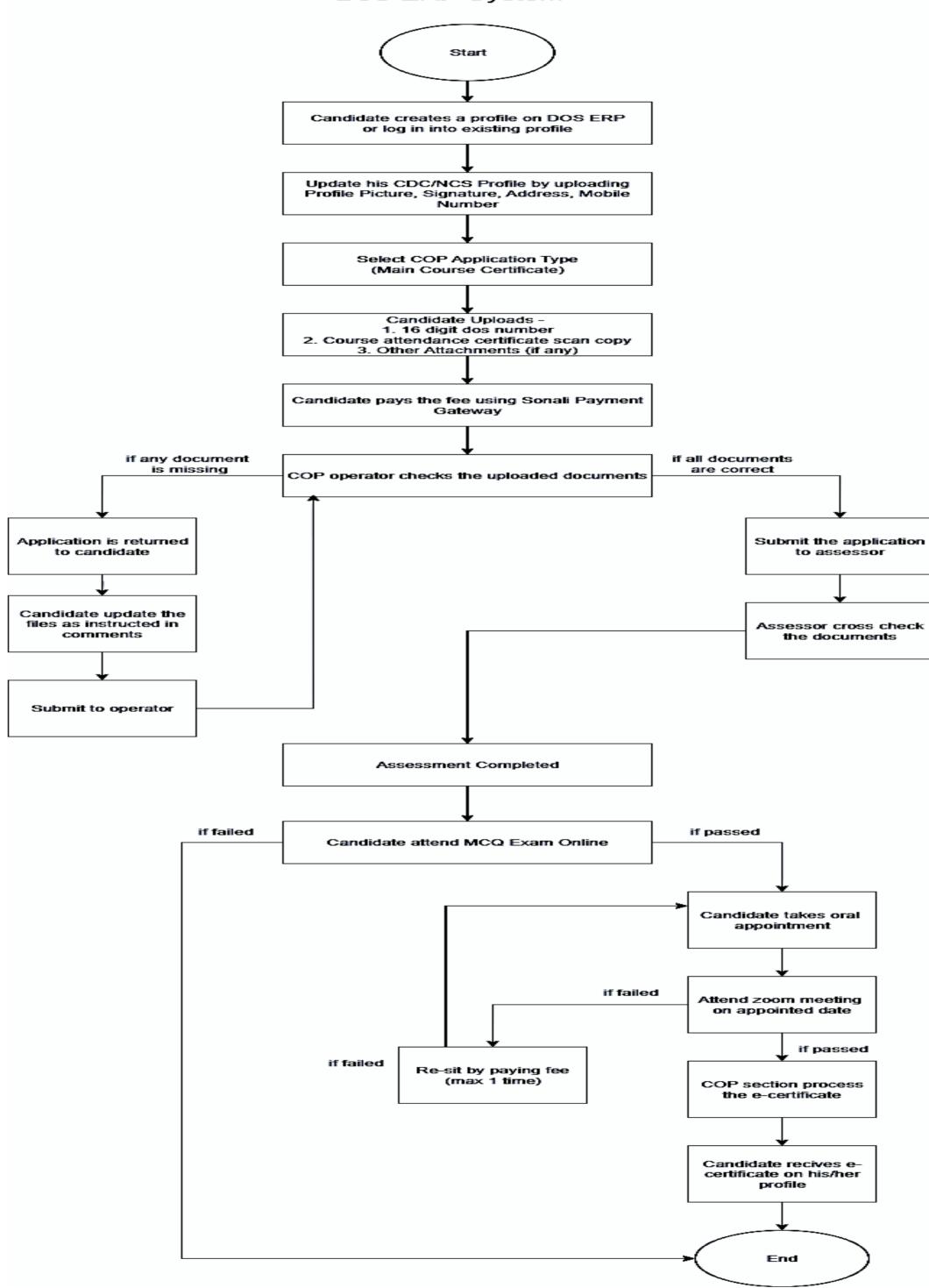
16) Once the certificate has been issued and authenticated by the Director General, it can be verified online from this link. (<a href="https://verification.dos.gov.bd/search/web/cop.html">https://verification.dos.gov.bd/search/web/cop.html</a>) You have to input certificate number in the input field and click on search.



After clicking 'Search,' the system will display all relevant information, including the Issue Date, Expiry Date, CDC No, and other necessary data, allowing the authenticity of the certificate to be confirmed.



### Process of Applying Main Course Certificate on DoS ERP System



#### **COP Certificate Revalidation**

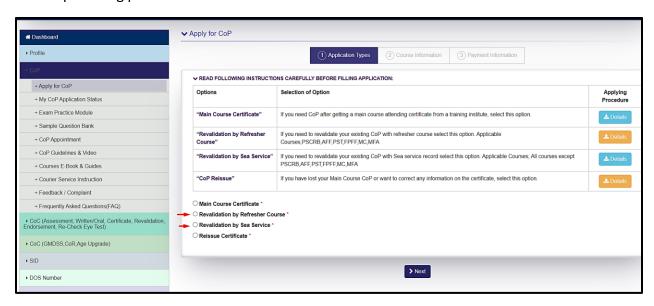
COP can be revalidated by following 2 methods

a) Revalidation by Refresher Course -

By selecting this certificate type, a seafarer can revalidate an existing COP by completing and submitting proof of a refresher course.

b) Revalidation by Sea Service –

By selecting this certificate type, a seafarer can revalidate an existing COP by providing proof of sea service.



**Revalidation by Refresher Course** application is used to revalidate a certificate by attending a refresher course.

Main Course Section form requires you to:

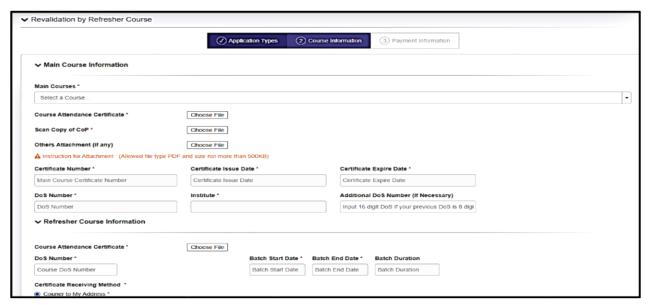
- Select the main course name from dropdown.
- Upload your Course Attendance Certificate and a scanned copy of your Certificate of Proficiency (CoP).

When the user selects a **Main Course**, the following information will be automatically fetched: DoS Number, Certificate Number, Certificate Issue Date, Certificate Expiry Date & Institute Name.

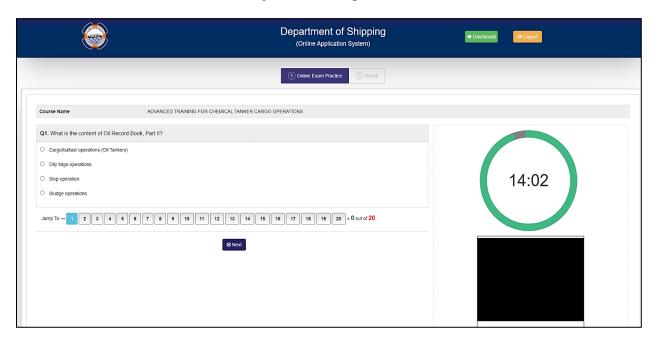
For the **Refresher Course**, you need to:

- Upload the Course Attendance Certificate.
- From the uploaded certificate, the user will provide the **DoS Number**

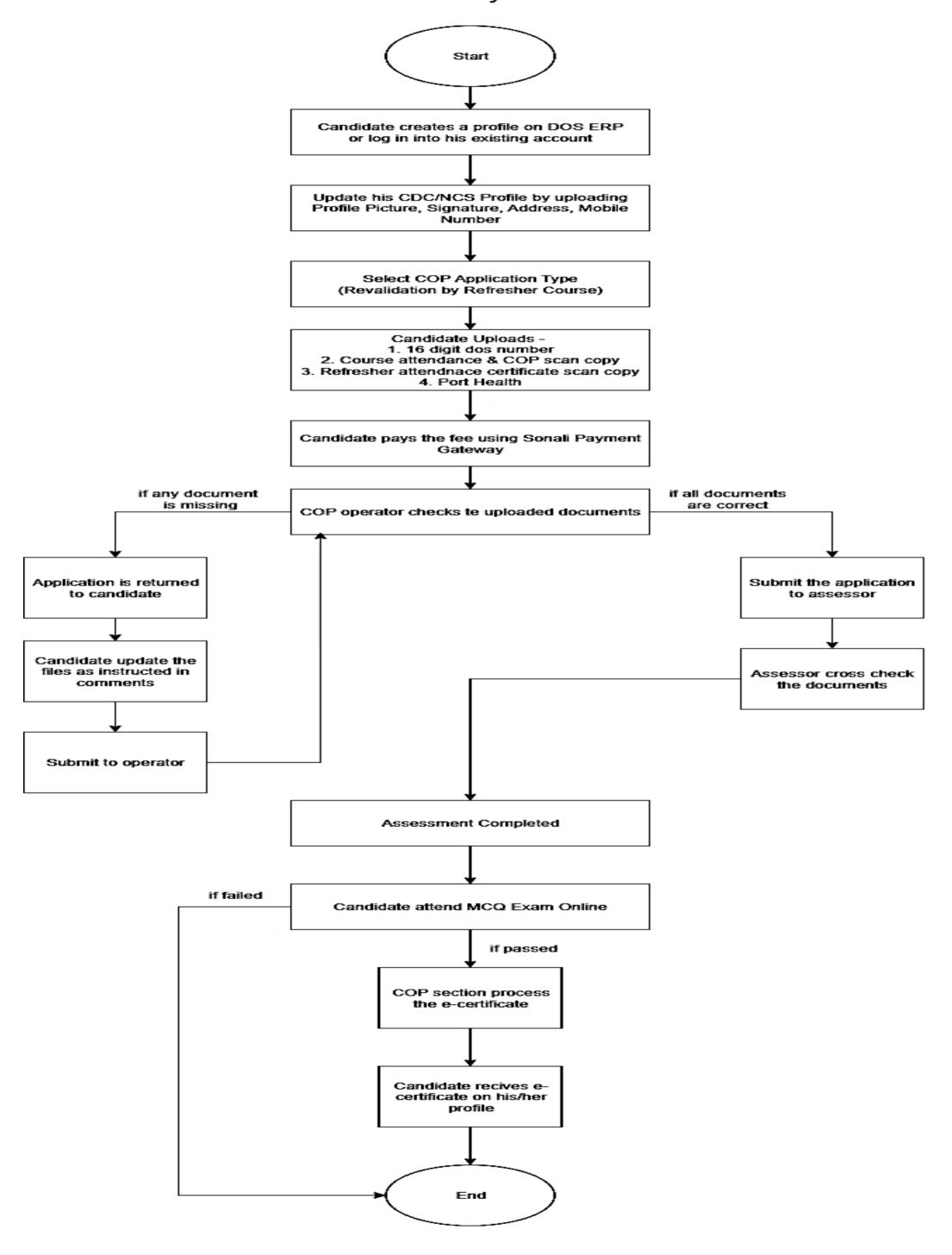
Once the DoS Number is entered, the following information will be automatically fetched: Batch Start Date, Batch End Date & Batch Duration.



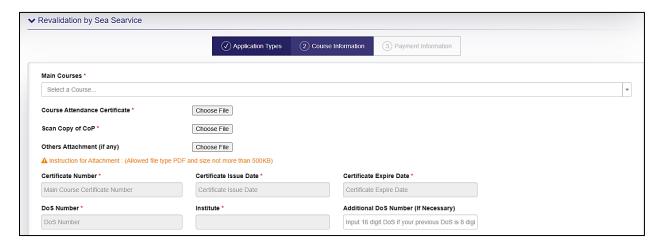
For a revalidation certificate, once the application is submitted, the remaining process will follow the same steps as the COP main course: *payment* must be completed. Once the *assessment* is completed, a *Go for Exam* button will appear. Completing OTP verification, the applicant will be able to take the *MCQ* exam & the *certificate* will be generated within 72 hours.



### Process of Applying Revalidation by Refresher on DoS ERP System



**Revalidation by Sea Service** application is used to revalidate a certificate by obtaining sea time or job experience on merchant ship.



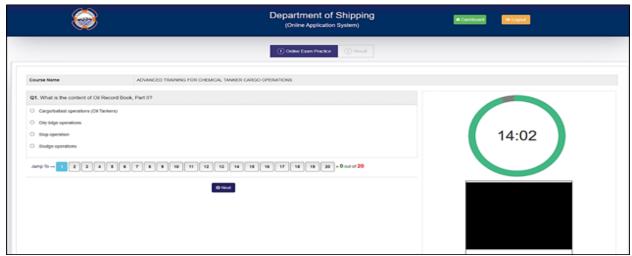
#### Main Course Section form requires you to:

- Select the main course name from dropdown.
- Upload the **Course Attendance Certificate**.
- From the uploaded certificate, the user will provide the DoS Number

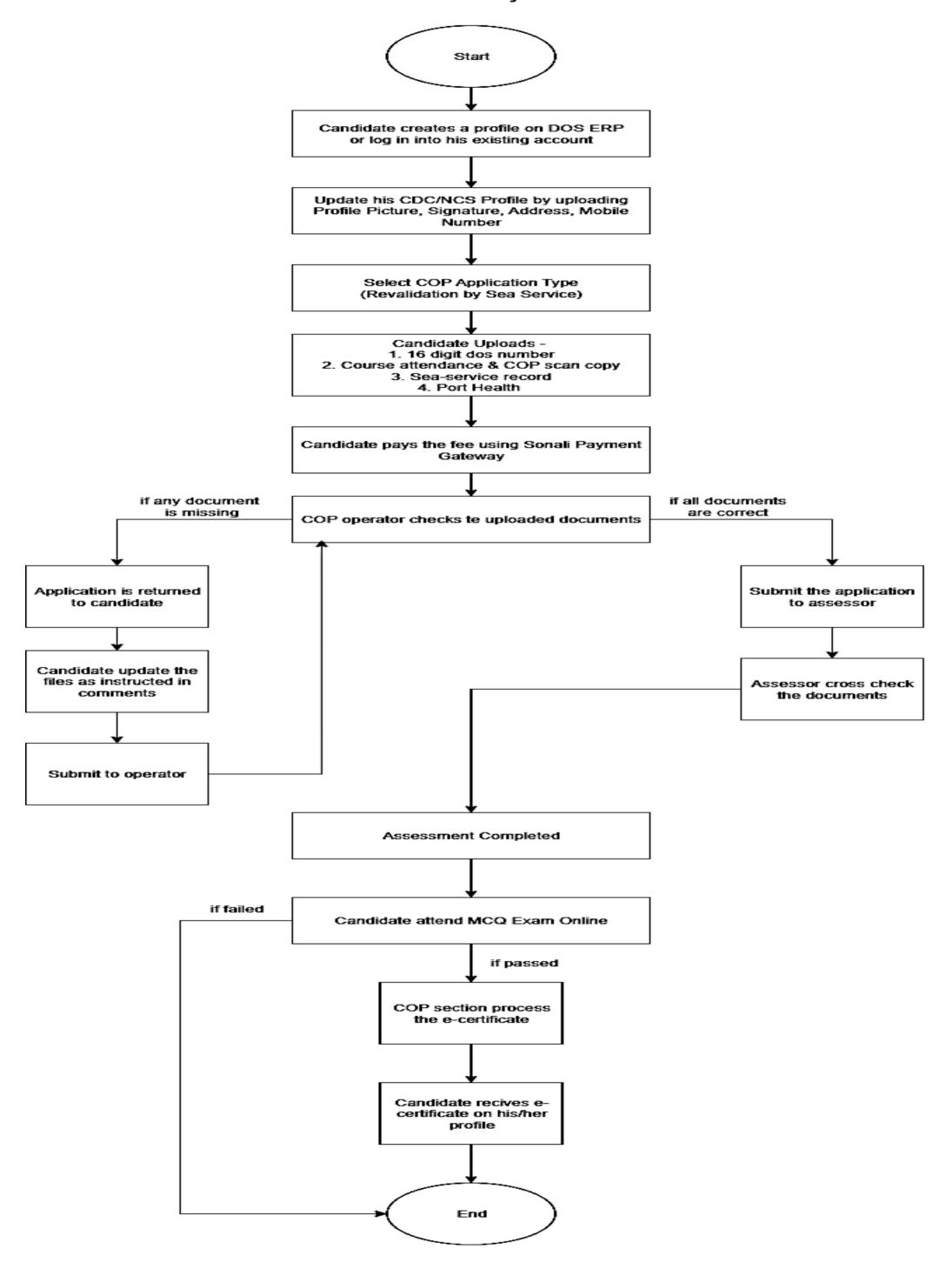
Once the DoS Number is entered, the following information will be automatically fetched: Batch Start Date, Batch End Date & Batch Duration.

Later, Department of Shipping will verify the Sea time records of the candidate and update the revalidation date accordingly.

For a revalidation certificate, once the application is submitted, the remaining process will follow the same steps as the COP main course: *Payment* must be completed. Once the *assessment* is completed, a *Go for Exam* button will appear. Completing OTP verification, the applicant will be able to take the *MCQ* exam & the *certificate* will be generated within 72 hours.

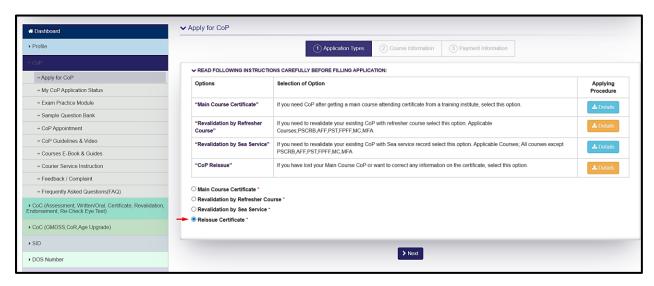


### Process of Applying Revalidation by Sea Service on DoS ERP System



#### **COP** Reissue

By selecting this certificate type, a seafarer can request the reissue of their COP.



A COP can be reissued in the following cases:

- If the seafarer has lost their COP (previously issued physical copies).
- If any information on the COP is incorrect or contains errors.

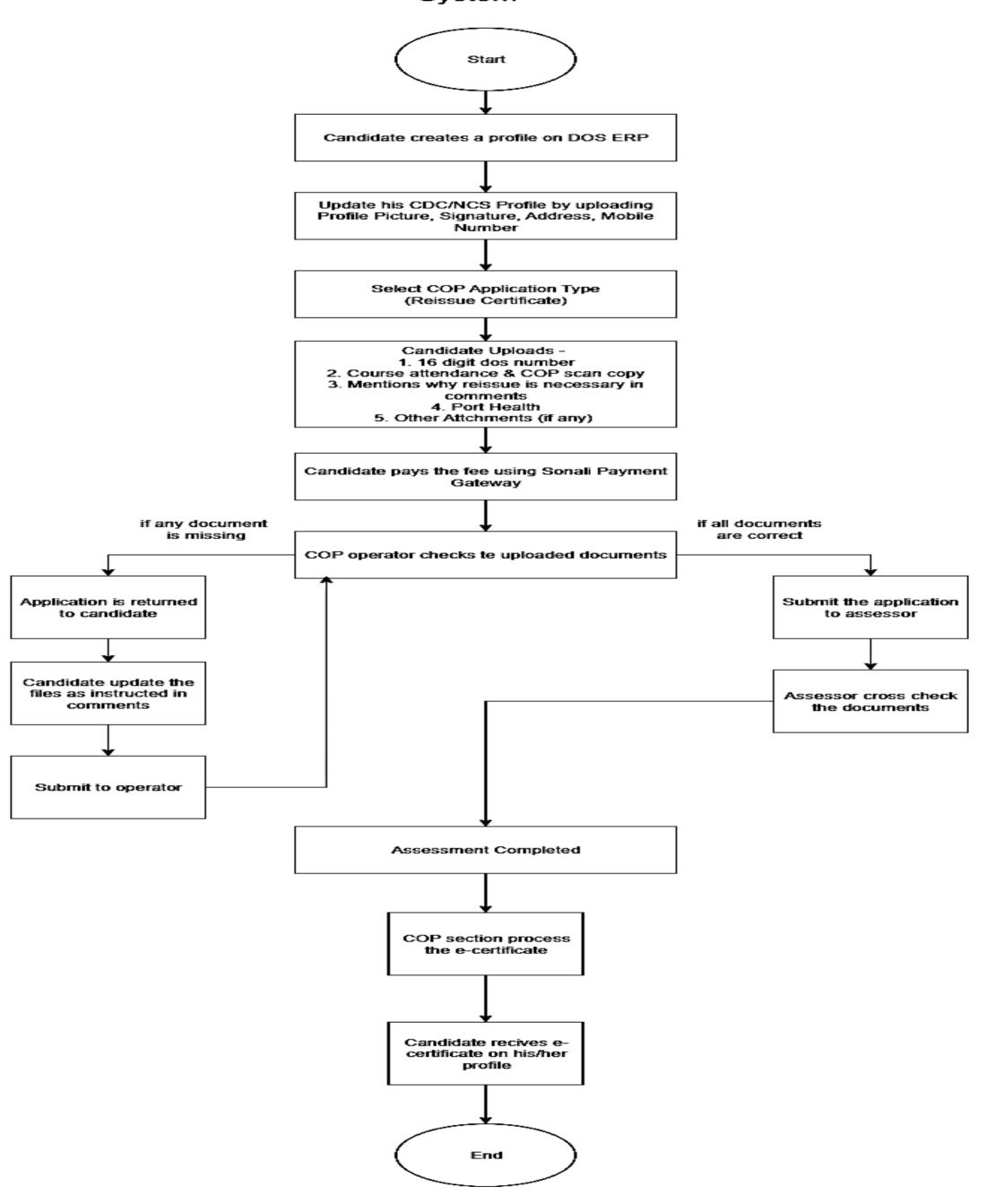
#### **Reissue Certificate Application Process**

- Select the main course name from dropdown.
- Upload your Course Attendance Certificate.
- Other Attachments Additional supporting documents (optional)

When the user selects a **Main Course**, the following information will be automatically fetched: DoS Number, Certificate Number, Certificate Issue Date, and Certificate Expiry Date & Institute Name.

For a Re-issue certificate, once the application is submitted, the remaining process will follow the same steps as the COP main course: **Payment** must be completed. Once the **assessment** is completed, operator section will process the certificate within 24 - 72 hours.

### Process of Applying COP Reissue on DoS ERP System



# Documents Required for Application Type & Courses

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
1	SAT	1	For CDC	For CDC Holders,	For CDC
	DSD	2	Holders,		Holders,
	EFA	3		1. Attendance course	
	PSSR	3	1. Attendance	certificate, 2.COP and COP	1.
	ERM(M)	5	course	both side scan copy	Attendance
	ERM(O)	3	certificate	3. Medical certificate	course
	BRM(M)	5	2. Medical	4. 1 Year Sea Service	certificate
	BRM(O)	3	certificate	Record within last 5 years	2. COP and
	HVS(M)	5		or 3-month Sea Service	COP both
	HVS(O)	1	For NCS	record within last 6	side scan
	RN(M)	5	Holders,	months.	сору
	RN(O)	10	_		3. Medical
	NAENS	3	1. Attendance	For NCS Holders,	certificate
	ECDIS	5	course		4. Reason
	SSBT	5	certificate	1. Attendance course	mentioned
	ERSC	5	2. Medical	certificate,	for reissue in
	TFF	1	certificate	2. COP and COP both side	comments of
	Basic	3	3. Pre-sea	scan copy	assessment
	(IGF)		course copy or	3. Medical certificate	F - NGC
	BMSO	3	ID page or	4. ID, ID sea time page,	For NCS
	SSO	3	document	passport, visa, arrival,	Holders –
	EDH	5	related to	departure page	Drovious 4
	PMTA	10	coc(officers course)/class 3	5. 1 Year Sea Service Record within last 5 years	Previous 4 Documents
	SBSO	4	Course//class 5	or 3-month Sea Service	&
				record within last 6	α
				months.	5. Pre-sea or
				months.	ID copy
					ТОСОРУ
2	BOCT	5	For CDC	For CDC Holders,	Previously
	Basic	4	Holders,		mentioned
	(gas)	•	<b>-</b>	1. Attendance course	documents
	107		1. Attendance	certificate,	in SL 1 + TFF
			course	2.COP and COP both side	

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
			certificate, 2. Medical certificate 3.TFF COP scan copy  For NCS Holder,  1.Attencance course certificate, 2. Medical certificate 3. TFF COP scan copy 4. Pre-sea course copy or ID page	scan copy 3. Medical certificate 4. Sea service record of 3 months in the last 5 years on Tanker/Gas Tanker Ship  For NCS Holders,  1.Attencance course certificate, 2.COP and COP both side scan copies 3. Medical certificate 4.ID, ID sea time page, passport, visa, arrival, departure page 5. Sea service record of 3 months in the last 5 years	certificate
				on Tanker/Gas Tanker Ship	
3	Ad (oil)	8	For CDC	For CDC Holders,	Same as
	Ad (che)	8	Holders,	1. Course attendance	mentioned
	Ad (gas)	8	1. Attendance course certificate, 2. Medical certificate 3.AFF, BOCT/Basic gas COP scan copy 4. cargo carry 5. 3-month tanker/Gas Tanker sea service record  For NCS Holders,  1. Attencance course certificate, 2. Medical	certificate 2.COP and COP both side scan copy 3. Medical certificate 4.cargo carry testimonial 5. Sea service record of 3 months in the last 5 years on Tanker/Gas Tanker Ship  For NCS Holders, 1. Attendance course certificate, 2.COP and COP both side scan copy 3. Medical certificate 4.ID, ID sea time page, passport, visa, arrival, departure page 5. Sea service record of 3 months in the last 5 years	in SL 1 + BOCT COP + AFF COP +Cargo Carry Testimonial

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
			certificate 3.AFF, BOCT/Basic gas COP scan copy 4.cargo carry testimonial 5. ID, ID sea time page, passport, visa, arrival, departure page 6. 3-month tanker/Gas Tanker sea service record	on Tanker/Gas Tanker Ship	
4	Ad (IGF)	5	1. Attendance course certificate, 2. Medical certificate. 3. Basic IGF code cop scan copy. 4. Bunkering testimonial		Same as mentioned in SL 1
5	PSCRB	5	For CDC Holders, 1. Attendance course certificate, 2. Medical 3. 1 Year Sea Service Record  For NCS Holders, 1. Attendance course certificate, 2. Medical certificate 3. 1- year sea service	For CDC Holders, 1. Attendance course certificate, 2.COP and COP both side scan copies 3. Refresher course copy 4. Medical certificate  For NCS Holders, 1. Attendance course certificate, 2.COP and COP both side scan copies 3. Refresher course copy 4. Medical certificate 5. Presea course copy or ID copy	Same as mentioned in SL 1

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
			record 4. ID, ID sea time page, passport, visa, arrival, departure page		
6	PST	3	For CDC holders: 1. Attendance course certificate	For CDC Holder:  1. Attendance course certificate,  2.COP and COP both side scan copy	Same as mentioned in SL 1
	MC	6	2. Medical certificate	<ul><li>3. Refresher course</li><li>copy</li><li>4. Medical certificate</li></ul>	
	MFA	4	For NCS holders: 1. Attendance	For NCS Holders:	
	AFF	5	course certificate 2. Medical	Attendance course certificate,     COP and COP both	
	FPFF	3	certificate 3. Pre-sea course copy or ID copy	side scan copy 3. Refresher course copy 4. Medical certificate 5. Pre-sea course copy or ID copy	
7	NWR	5	For CDC Holders: 1. Attendance course certificate 2. SSC (Secondary School Certificate) 3. Medical certificate 4. DG Shipping approved eye test copy	For CDC Holders:  1. Attendance course certificate  2. COP (Certificate of Proficiency) – both sides scanned copy  3. Medical certificate  4. DG Shipping approved eye test copy  5. Sea service record:  If within the last 5 years  → at least 1 year sea service record	Same as mentioned in SL 1 + Eye Test Copy + 100 hour steering certificate copy

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
			5. 100-Hour Steering Certificate 6. If 6 months sea service is available → 3 months sea service record OR full 6 months sea service record  For NCS Holders: 1. Attendance course certificate 2. SSC (Secondary School Certificate) 3. Medical certificate 4. DG Shipping approved eye test copy 5. 100-Hour Steering Certificate 6. If 6 months sea service is available → 3 months sea service record or full 6 months sea service record 7. ID card, ID sea-time page,	Or, if within the last 6 months → at least 3 months sea service record  For NCS Holders:  1. Attendance course certificate  2. COP (Certificate of Proficiency) – both sides scanned copy  3. Medical certificate  4. DG Shipping approved eye test copy  5. Sea service record:  6. ID, ID sea time page, passport, visa, arrival, departure page	

Serial Number	Course Name	Course Duration	Application Type – Main Course Certificate	Application Type – Revalidation By Refresher Course/ Revalidation by Sea Service	Application Type – Reissue Certificate
			passport, visa, arrival record		
8	EWR	5	For CDC Holders: 1. Attendance course certificate 2. SSC (Secondary School Certificate) 3. Medical certificate 4. DG Shipping approved eye test copy 5. Sea service record: If within the last 6 months → at least 3 months sea service record Or, full 6 months sea service record  For NCS Holders: 1. Attendance course certificate 2. SSC (Secondary School Certificate) 3. Medical certificate	For CDC Holders:  1. Attendance course certificate  2. COP (Certificate of Proficiency) – scanned copy (both sides)  3. Medical certificate  4. DG Shipping approved eye test copy  5. Sea service record: If within the last 5 years  → at least 1 year sea service record  Or, if within the last 6 months → at least 3 months sea service record  For NCS Holders:  1. Attendance course certificate  2. COP (Certificate of Proficiency) – scanned copy (both sides)  3. Medical certificate  4. DG Shipping approved eye test copy  5. Sea service record: If within the last 5 years  → at least 1 year sea service record  Or, if within the last 5 years  → at least 1 year sea service record  Or, if within the last 6 months → at least 3 months sea service record  6. ID card, ID sea-time page, passport, visa, arrival and departure	Same as mentioned in SL 1 + Eye Test Copy
				pages	

Serial	Course	Course	Application	Application Type –	Application
Number	Name	Duration	Type – Main	Revalidation By Refresher	Type –
			Course	Course/ Revalidation by	Reissue
			Certificate	Sea Service	Certificate
			4. DG Shipping		
			approved eye		
			test copy		
			5. Sea service		
			record:		
			If within the last		
			6 months → at		
			least 3 months		
			sea service		
			record		
			Or, full 6		
			months sea		
			service record		
			6. ID card, ID		
			sea-time page,		
			passport, visa,		
			arrival and		
			departure pages		
9	RASD	10	For CDC	For CDC Holders:	Same as
			Holders:	1. Attendance course	mentioned
	RASE	10	1. Attendance	certificate	in SL 1
			course	2. COP (Certificate of	+
			certificate	Proficiency) – scanned	Eye Test
			2. SSC	copy (both sides)	Сору
			(Secondary	3. Medical certificate	+
			School	4. DG Shipping approved	PSCRB COP
			Certificate)	eye test copy	+
			3. Medical	5. Sea service record:	NWR/EWR
			certificate	If within the last 5 years	COP
			4. DG Shipping	→ at least 1 year sea	
			approved eye	service record	
			test copy	Or, if within the last 6	
			5. Sea service	months → at least 3	
			record:	months sea service record	
			If within the last		
			6 months → at	For NCS Holders:	
			least 3 months	1. Attendance course	
			sea service	certificate	
			record		

Serial	Course	Course	Application	Application Type –	Application
Number	Name	Duration	Type – Main	Revalidation By Refresher	Type –
			Course	Course/ Revalidation by	Reissue
			Certificate	Sea Service	Certificate
			Or, full 6	2. COP (Certificate of	
			months sea	Proficiency) – scanned	
			service record	copy (both sides)	
				3. Medical certificate	
			For NCS	4. DG Shipping approved	
			Holders:	eye test copy	
			1. Attendance	5. Sea service record:	
			course	If within the last 5 years	
			certificate	→ at least 1 year sea	
			2. SSC	service record	
			(Secondary	Or, if within the last 6	
			School	months → at least 3	
			Certificate)	months sea service record	
			3. Medical	6. ID card, ID sea-time	
			certificate	page, passport, visa,	
			4. DG Shipping	arrival and departure	
			approved eye	pages	
			test copy		
			5. Sea service		
			record:		
			If within the last		
			6 months $\rightarrow$ at		
			least 3 months		
			sea service		
			record		
			Or, full 6		
			months sea		
			service record		
			6. ID card, ID		
			sea-time page,		
			passport, visa,		
			arrival page		